

Complaint form



Customer/ contact person (for questions):

Company

Customer no. (if known)

Street

postcode, location

phone

E-Mail

Affected delivery note/ invoice no.

Processing is not possible without specifying the reason for the complaint.

QTY	Item number	LOT	reason for the complaint

Please provide a precise description of the reason for the complaint and, if possible, please send photos with the exact marking of the reason. If it is a cutting error, please give us additional information about the cutting material. If necessary, also the exact execution of your cutting test.

Has the instrument been used on the patient?

No Yes

If yes, please provide more detailed information about the type of intervention and whether the patient was injured and/or endangered:

Please send us a hygiene clearance certificate with every returned complaint. You can find a template on our website www.siema.de → Downloads

Our general terms and conditions apply, which can be viewed and downloaded from www.siema.de

Date

Signature

Shipping to:

Siema Siegfried Martin GmbH
Weilheimer Str. 20
78573 Wurmlingen

E-Mail: info@siema.de
Phone.: 07461/760 000 0
Fax: 07461/760 000 70